

# GUEST PROTECTION PROGRAM



## Domestic

Tauck Guest Protection helps protect your family for certain unexpected circumstances and emergencies - both before and during your vacation. Tauck Guest Protection offers benefits and services for various circumstances that you might encounter.

**Need to  
file a claim?**  
[www.aontravelclaim.com](http://www.aontravelclaim.com)

### **Cancellation Fee Waiver - Non-insurance services provided by Tauck**

Under Tauck's Cancellation Fee Waiver you can cancel your tour for ANY REASON up to the day before departure and receive a money-back refund (except in Extreme Circumstances\*) on the land tour cost, based on your original method of payment.

\*Extreme Circumstances: In the event of an act of God, war (whether declared or undeclared), terrorism, accident, natural disaster, outbreak of disease, or other event or circumstance beyond our control that contributes to or results in cancellation rates above our historical cancellation rates in the absence of such event or occurrence, Tauck reserves the right to issue a credit to you in lieu of a money-back refund, applicable to a future Tauck journey.

Note to MN, MO & NY residents: The Cancellation Fee Waiver can be purchased separately from the Travel Insurance Benefits. Please contact Tauck directly to purchase.

### **Travel Insurance - Underwritten by United States Fire Insurance Company**

| <i>Benefit</i>   | <i>Maximum</i>   |
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| <b>Trip Cancellation</b>                                     | Can reimburse airfare cancellation charges up to your original airfare cost if you cancel your trip due to sickness, injury, death and other covered reasons |
| <b>Trip Interruption</b>                                     | Up to \$5,000 if you interrupt your vacation due to sickness, injury, death and other covered reasons  |
| <b>Trip Delay</b>  | Up to \$2,500 if your vacation is delayed due to carrier-caused delays, weather, unannounced strike and more   |
| <b>Accident Medical Expense</b>                              | Up to \$50,000 to cover medical treatment, hospitalization and more if you get injured during your vacation  |
| <b>Sickness Medical Expense</b>                              | Up to \$50,000 to cover medical treatment, hospitalization and more if you become sick during your vacation  |
| <b>Baggage and Personal Effects</b>                          | Up to \$1,500 if your luggage or personal items are lost, stolen, or damaged   |
| <b>Baggage Delay</b>   | Up to \$300 to cover the purchase of necessary items if your bags are delayed for more than 24 hours   |
| <b>Emergency Medical Evacuation and Medical Repatriation</b> | Up to \$100,000 to cover emergency medical transport   |
| <b>Repatriation of Remains</b>                               | Up to \$25,000 to transport your mortal remains in the event of death during the trip  |
| <b>24-hour Accidental Death &amp; Dismemberment</b>          | Up to \$10,000 for loss of life or limb resulting from a covered accident during the trip  |
| <b>Common Carrier Accidental Death &amp; Dismemberment</b>   | Up to \$30,000 for loss of life or limb as a result of a covered accident involving a Common Carrier during the trip   |

### **Emergency Worldwide Assistance - Non-insurance services provided by CareFree Travel Assistance™**

For 24/7 emergency assistance services while traveling, contact:

Within the U.S. and Canada: 1-877-303-5909 | Outside the U.S. and Canada, call collect: 1-516-342-4594

To obtain your state-specific plan documentation that contains the complete terms, conditions, limitations and exclusions of the plan, visit <https://www.affinitytravelcert.com/docs/TACGPPDOM>

Tauck is not an insurer and does not have any liability for any coverage amounts. As a travel retailer, Tauck is not qualified or authorized to answer technical questions about the benefits, exclusions or conditions of any of the insurance coverages in the plan or to evaluate the adequacy of your existing insurance coverage. Tauck and its employees may offer and disseminate travel insurance under the direction of Aon. You may have coverage from other sources that you may wish to review. If you have any questions about this coverage, contact Aon at 1-866-808-7356. Purchasing this travel protection product is not required in order to purchase any other products or services offered by Tauck.

Aon Affinity is the brand name for the brokerage and program administration operations of Affinity Insurance Services, Inc. (TX 13695); (AR 100106022); in CA & MN, AIS Affinity Insurance Agency, Inc. (CA 0795465); in OK, AIS Affinity Insurance Services, Inc.; in CA, Aon Affinity Insurance Services, Inc. (CA 0G94493), Aon Direct Insurance Administrators and Berkely Insurance Agency and in NY, AIS Affinity Insurance Agency. Aon Affinity 1900 Stewart Avenue, Garden City, NY 11530 | 1.866.808.7352 | [travelprotect@aon.com](mailto:travelprotect@aon.com)

This document contains highlights of the plans, which include travel insurance coverages underwritten by United States Fire Insurance Company under form series T7000 et.al, T210 et. al. and TP-401 et. al. The Crum & Forster group of companies is rated A (Excellent) by AM Best 2021. C&F and Crum & Forster are registered trademarks of United States Fire Insurance Company. The plans also contain noninsurance Travel Assistance Services provided by CareFree Travel Assistance™. Coverages may vary and not all coverage is available in all jurisdictions. **Insurance coverages are subject to the terms, limitations and exclusions in the plan, including an exclusion for pre-existing conditions.** In most states, your travel retailer is not a licensed insurance producer/agent, and is not qualified or authorized to answer technical questions about the terms, benefits, exclusions, and conditions of the insurance offered or to evaluate the adequacy of your existing insurance coverage. Your travel retailer may be compensated for the purchase of a plan and may provide general information about the plans offered, including a description of the coverage and price. The purchase of travel insurance is not required in order to purchase any other product or service from your travel retailer. CA DOI toll free number: 800-927-4357. The cost of your plan is for the entire plan, which consists of both insurance and non-insurance components. Individuals looking to obtain additional information regarding the features and pricing of each travel plan component, please contact Aon Affinity.